

# Privacy Policy

Last modified: August 25<sup>th</sup>, 2025

As a global provider of post-quantum cryptographic system and related services/products, 01 Quantum respects your privacy and is committed to protect the personal information you share with us. Outlined below is information about how we collect, use, disclose, and protect your personal information when you visit this website or use any of 01 Quantum's products and/or services.

Please read this policy carefully to understand our policies and practices for collecting, processing, and storing your personal information. By accessing 01 Quantum websites, and using any of 01 Quantum's products and/or services, you indicate that you understand, accept, and consent to the practices described in this policy. Note that this policy may change from time to time. Your continued access and use after we make any changes indicates that you accept and consent to those changes, so please check the policy periodically for updates.

## Personal Information 01 Quantum May Ask For

Personal information means any information that may be used to identify an individual, including, but not limited to, a first and last name, email address, telephone number, a home, postal or other physical address, a valid credit card number to process payment for products and/or services, and such other information when needed to provide a product or service that you have requested from us.

01 Quantum may also collect non-personal information that does not reveal your identity or relate to an identified individual, such as demographic information, statistical or aggregated information (e.g., information collected through cookies), technical information (e.g., login information, browser type and version, operating

system, information about your internet connection, etc.), and non-personal details about your interactions with 01 Quantum websites (products viewed, page response times, etc.).

## How We Collect Personal Information

01 Quantum may ask you to provide personal information, including in, but not limited to, the following circumstances:

- filling out and submitting an online form when you elect to subscribe to a free Personal Usage account or a paid Business Usage account;
- purchasing products and having them shipped to you;
- requesting a product or service upgrade; or
- contacting 01 Quantum for any technical support.

Some of the personal information requested is required or mandatory, while other information will be optional. You may choose whether or not to provide any requested information. However, if you do not provide the mandatory information with respect to a particular activity, we may not be able to fulfill your request. For example, if you subscribe for a service offering online, we will ask you for personal information necessary to complete the subscription – such as your name, address, telephone number, and credit card number. In such circumstances, all information must be provided to us in order to complete your subscription request.

01 Quantum may also collect information through automated technologies. 01 Quantum websites may use cookies, small text files delivered to your browser to track your visits to our website. The information contained in a cookie can only be read by a 01 Quantum web server and cannot be used to run programs or deliver viruses to your computer. A cookie essentially functions as an identifier, but does not attach itself to or contain any personal information you may provide to 01 Quantum. 01 Quantum's Website uses cookies to track user traffic patterns, so that

we can improve our navigational structure to better help the user reach the information they require.

Accepting a cookie from our site is completely optional. You can set your browser to only accept cookies upon notification or you can turn cookie use off entirely. Note that turning cookie use off entirely may affect access to non-01 Quantum websites.

## What We Do With Personal Information We Ask For

01 Quantum uses your personal information for several general purposes, including:

- delivering installation software to you in order to enable our products and services;
- completing online service subscriptions;
- fulfilling product purchases;
- processing upgrade requests;
- providing updates on the latest product announcements, software updates, and special offers or other information we feel may be of interest to you; and
- obtaining your feedback about planned product changes or introductions.

The information you provide us is used for the purposes outlined above, and unless expressly stated in this policy, not solicited to parties outside of 01 Quantum.

At all times, you have the option to request 01 Quantum to unsubscribe you from the delivery of any future communications. Where you have provided your consent to the collection, use and transfer of your personal information, you may have the legal right to withdraw your consent, subject to any legal or contractual restrictions. You may withdraw your consent by contacting us at the postal address provided at the end of this policy. Please note that if you withdraw your consent, 01 Quantum may not be able to provide you with a particular product or service.

Further detail as to the implications of withdrawing your consent will be provided to you at such time.

## Disclosure of Information

On occasion, 01 Quantum will retain the services of outside contractors to provide services for us. Contractors may be used to ship products, provide technical support, or handle order processing. We require that these contractors keep any personal information of customers we provide them secure and confidential. They are prohibited from using that information for any other purpose.

Please also be advised that in certain instances, it may be requisite for 01 Quantum to disclose your personal information:

- to comply with any court order, law or legal process, including to respond to any government or regulatory request, in accordance with applicable law;
- to enforce or apply our Terms of Service and other agreements, including for billing and collection purposes; or
- if we believe disclosure is necessary or appropriate to protect the rights, property or safety of 01 Quantum, our customers, or others.

## How We Keep Your Personal Information Safe

The security of your personal information is very important to us. Any information you provide to 01 Quantum is kept in strict confidence in secured databases that are not accessible outside of our offices. Physical, technical, and managerial procedures are used to safeguard the security and confidentiality of the personal information.

The safety and security of your information also depends on you. You are responsible for keeping your account information and any passwords created to use our products confidential. We ask you not to share this information with anyone. Although we do our best to protect your personal information, use of 01

Quantum's products are at your own risk. We are not responsible for any damage to your computer or loss of data resulting from password misuse or unauthorized access.

Except as otherwise permitted or required by applicable law or regulation, 01 Quantum will only retain your personal information for as long as necessary to fulfill the purposes we collected it for. This information may also be retained to satisfy any legal, accounting, or reporting requirements. Under some circumstances, we may anonymize your personal information so that it can no longer be associated with you. We reserve the right to use such anonymous and de-identified data for any legitimate business purpose without further notice to you or your consent.

## Accessing and Correcting Your Personal Information

It is important that the personal information we hold about you is accurate and current. Please keep us informed if your personal information changes. By law you have the right to request access to and to correct the personal information that we hold about you.

We may request specific information from you to help us confirm your identity and your right to access, and to provide you with the personal information that we hold about you or make your requested changes. Where we cannot provide you with access to your personal information due to applicable law or due to our data retention practices, we will inform you of the reasons why, subject to any legal or regulatory restrictions.

## Changes to 01 Quantum's Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page. We include the date the privacy policy was last revised at the top of the page. If we make material changes to how we treat our users' personal information, we will

notify you by email to the email address associated with your account. You are responsible for ensuring we have an up-to-date, active, and deliverable email address for you, and for periodically visiting 01 Quantum's websites to check for any changes to the privacy policy.

## Privacy Issues and Concerns

If you have any questions or concerns regarding 01 Quantum's online Privacy Policy, please contact us electronically or via mail at the postal address below:

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