

Using I'm InTouch with Microsoft Live OneCare.

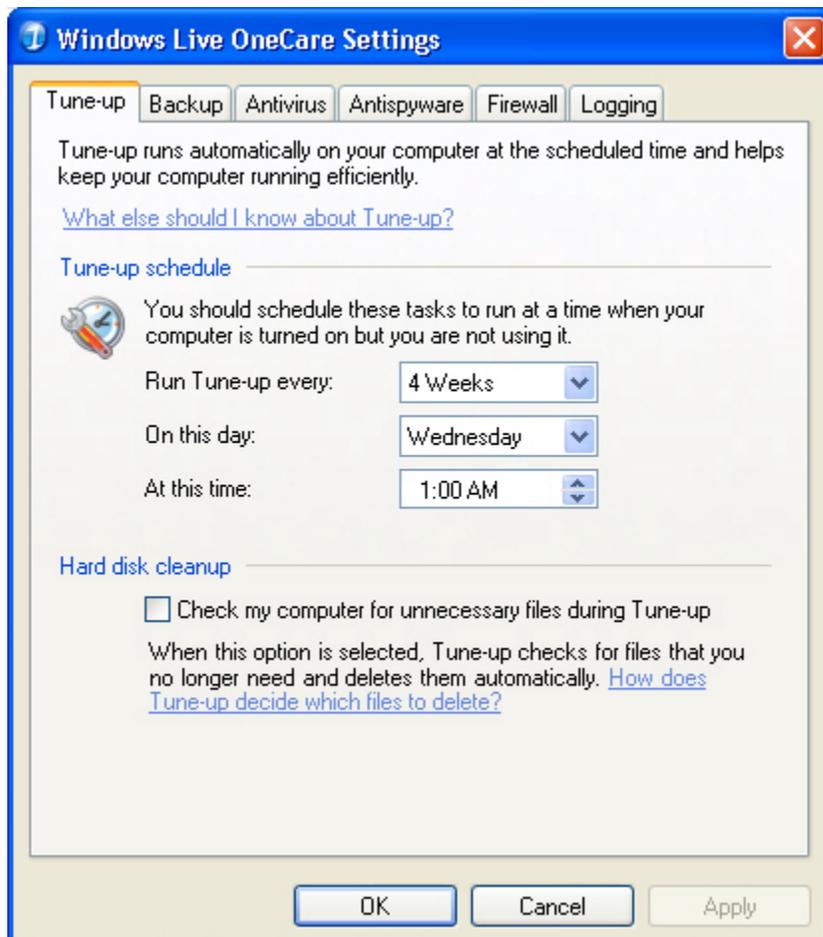
Because such application filters/firewalls block access into and out of the host system, several I'm InTouch EXE files are required to be added to the firewall configuration of Windows Live OneCare Firewall in order for I'm InTouch to function through it. The following are steps to add these EXE files.

1. Open Windows Live OneCare and select the View or change settings option to the left under Other Tasks.

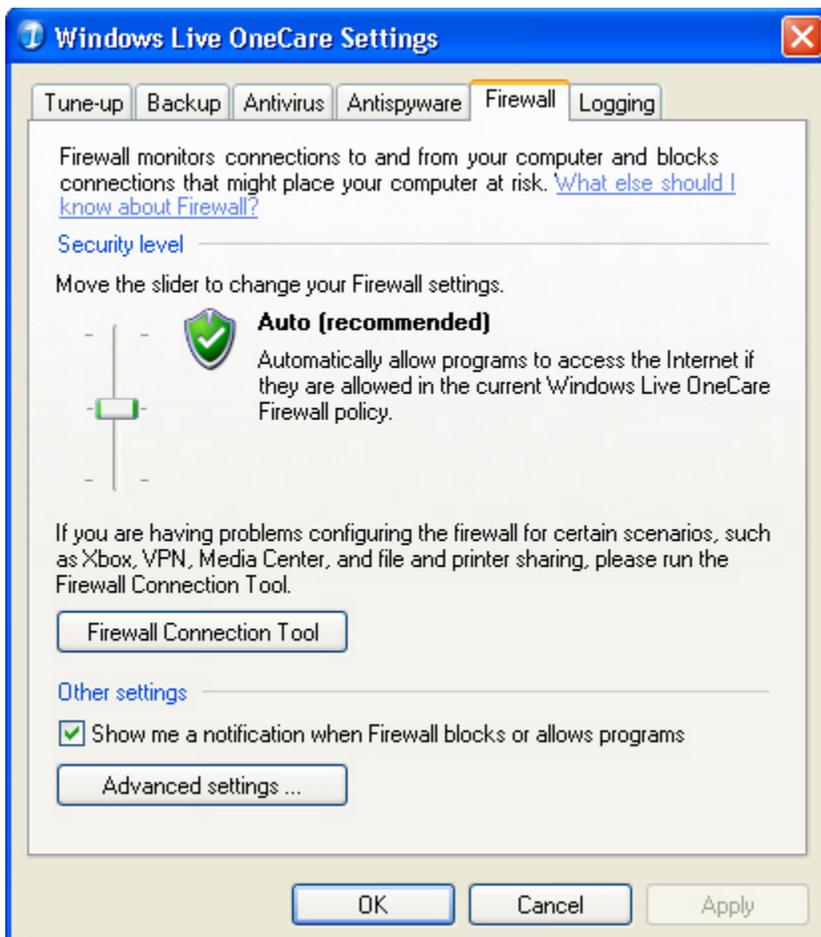
The screenshot displays the Windows Live OneCare application window. The title bar reads "Windows Live OneCare". The interface is divided into a left sidebar and a main content area. The sidebar contains "Common Tasks" (Scan for viruses, Back up files, Restore files) and "Other Tasks" (View or change settings, Manage account). A "Help Center" section is also visible. The main content area features a "Status: Fair" indicator and a "Help" button. Below this, there are three prominent action items: "Install Windows Defender", "Turn on Phishing Filter for all users", and "Upgrade your trial subscription". At the bottom, there are three sections: "Protection Plus" (Antivirus monitoring, Virus definitions, Antispyware: Windows Defender, Firewall, Automatic Updates, Phishing Filter in Internet Explorer 7), "Performance Plus" (Last Tune-up, Next Tune-up), and "Backup and Restore" (Last backup, Backup collection, Next backup reminder).

Section	Item	Status	Action
Protection Plus	Antivirus monitoring	On	Scan for viruses
	Virus definitions	Up-to-date as of 28/11/2006	Checking for updates
	Antispyware: Windows Defender	Not installed	Scan for spyware
	Firewall	Auto	
	Automatic Updates	On	
	Phishing Filter in Internet Explorer 7	Off	
Performance Plus	Last Tune-up	Not yet performed	Run Tune-up
	Next Tune-up	29/11/2006 1:00 AM	View last report
Backup and Restore	Last backup	Not yet performed	Back up files
	Backup collection	None	Restore files
	Next backup reminder	29/11/2006	

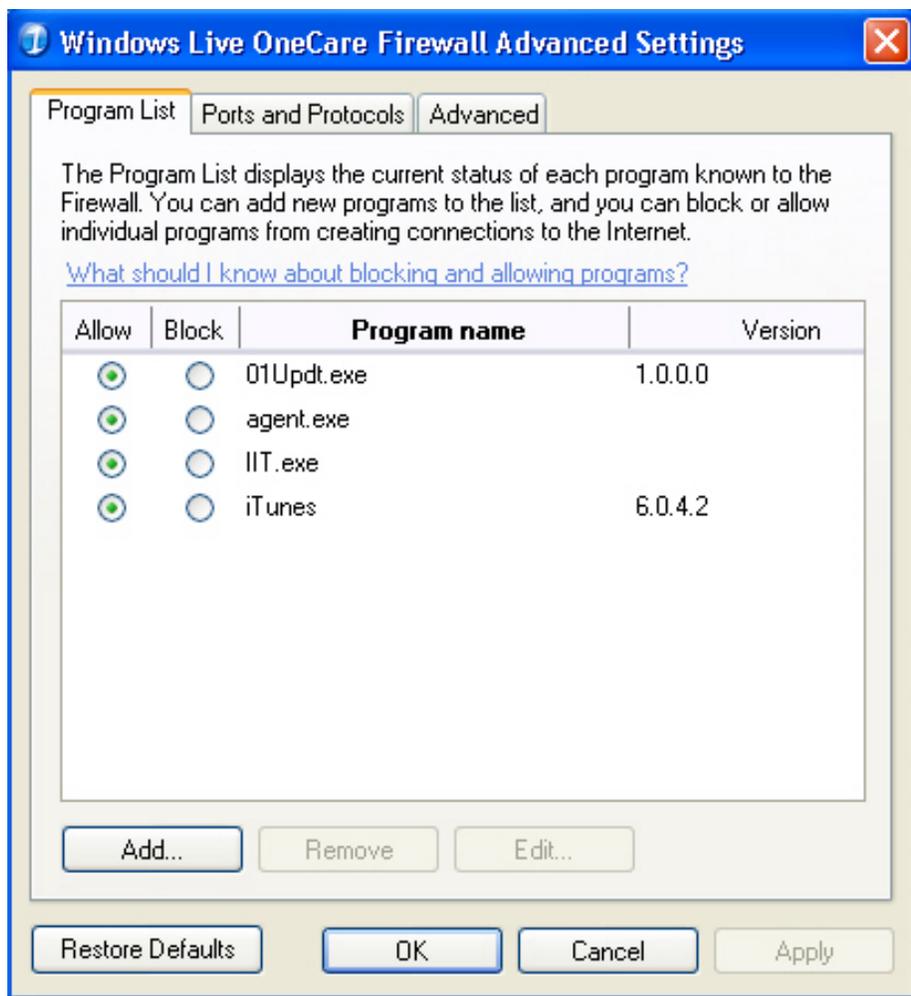
2. Select Firewall tab on the top menu selection.



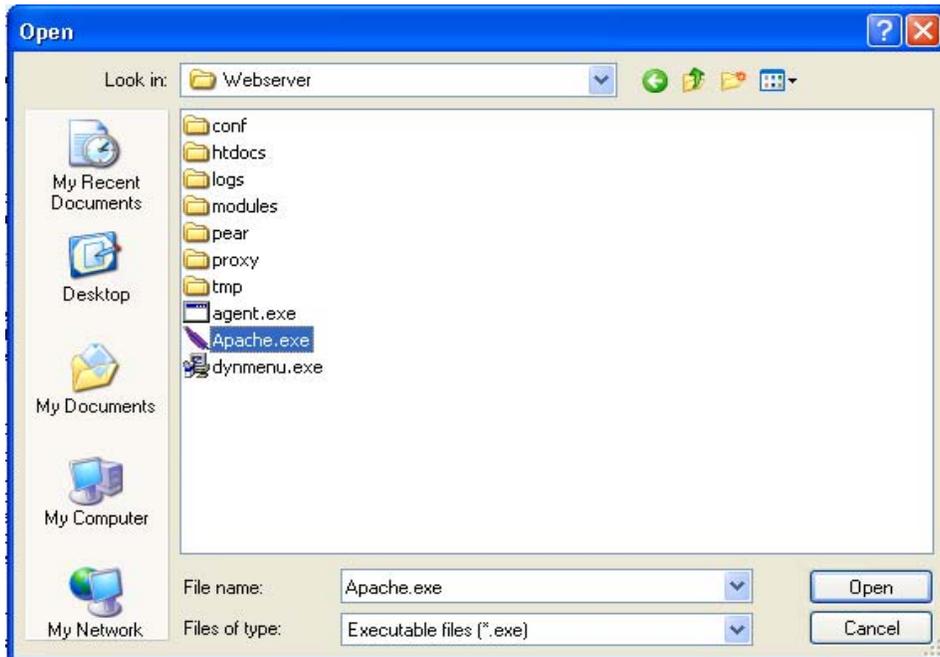
3. Now click the Advanced Settings... button and this is where you must add the I'm InTouch EXE files. (The following screen shots are steps required for adding the Apache.exe file. You will need to do the same steps over for all other files.)



4. From the *Program List* tab, click the *Add...* button.



5. Go to the C drive (or whichever drive I'm InTouch is installed on), and then go to the Program Files Folder and select the 01 Com folder. Select the Webserver folder. Click once on the **Apache.exe** file so that it appears in the File Name box, and then click Open. It should now appear as Allow in the program list.



Note:

Now you must do Steps 4 and 5 for the following files as well:

Rdesktop.exe (can be found in C:\Program Files\01 Com\I'm InTouch\BIN)

Agent.exe (can be found in C:\Program Files\01 Com\Webserver)

01updt.exe (can be found in C:\Program Files\01 Com\I'm InTouch)

Outlk01.exe (can be found in C:\Program Files\01 Com\I'm InTouch\BIN) –for MS Outlook

OEREMOTE.EXE (can be found in C:\Program Files\01 Com\I'm InTouch\BIN) – for Outlook Express

IIT.EXE (can be found in C:\Program Files\01 Com\I'm InTouch\BIN)

01FileSys.exe (can be found in C:\Program Files\01 Com\I'm InTouch\BIN)

6. The final list settings should appear as follows

