# Norton Internet Security 2008

To allow I'm InTouch components full access to a host PC using Norton Internet Security 2008, you must make some manual configurations in Norton's Personal Firewall configuration. The following guide will show you step by step how to configure Norton in order to allow I'm InTouch access to your computer.
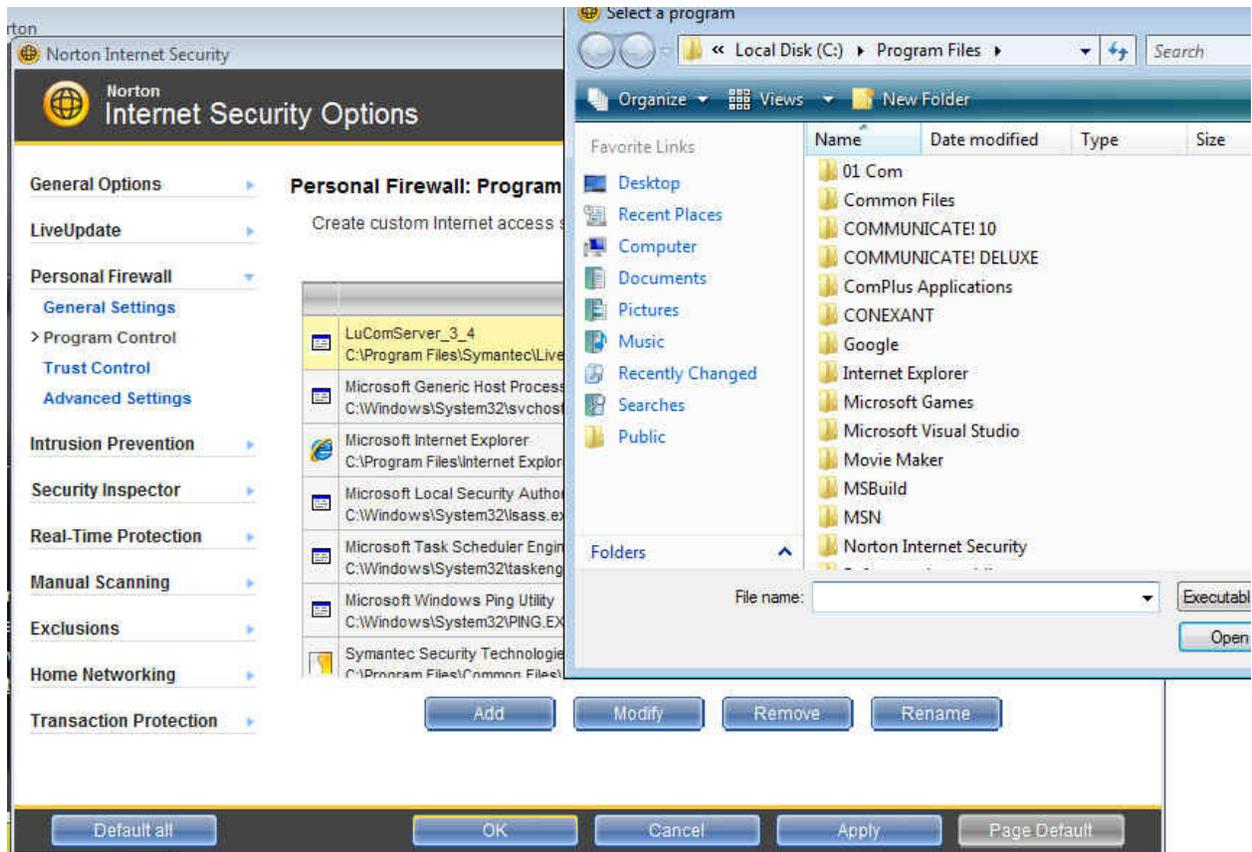
Step 1. Open the Norton Security Center. From the Norton home screen, select Options > Norton Internet Security.
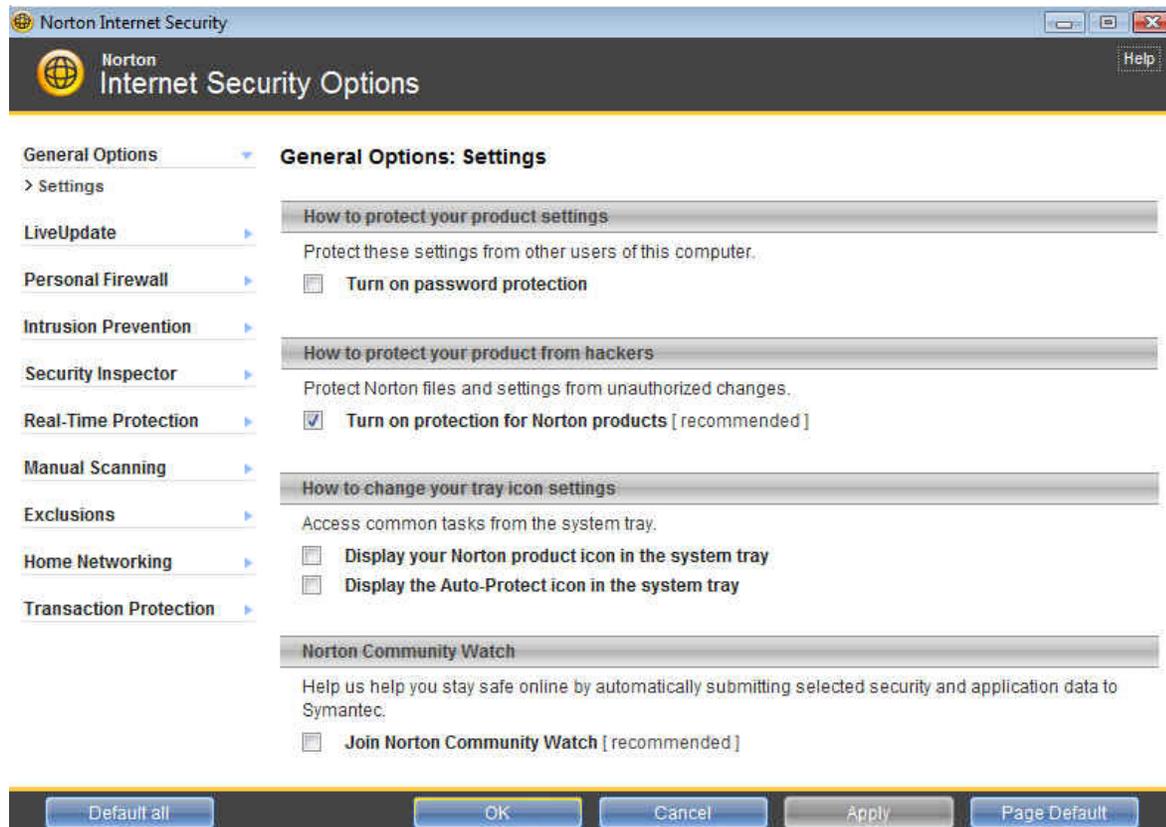
2. At the Internet Security Options window, select Personal Firewall > Program Control.
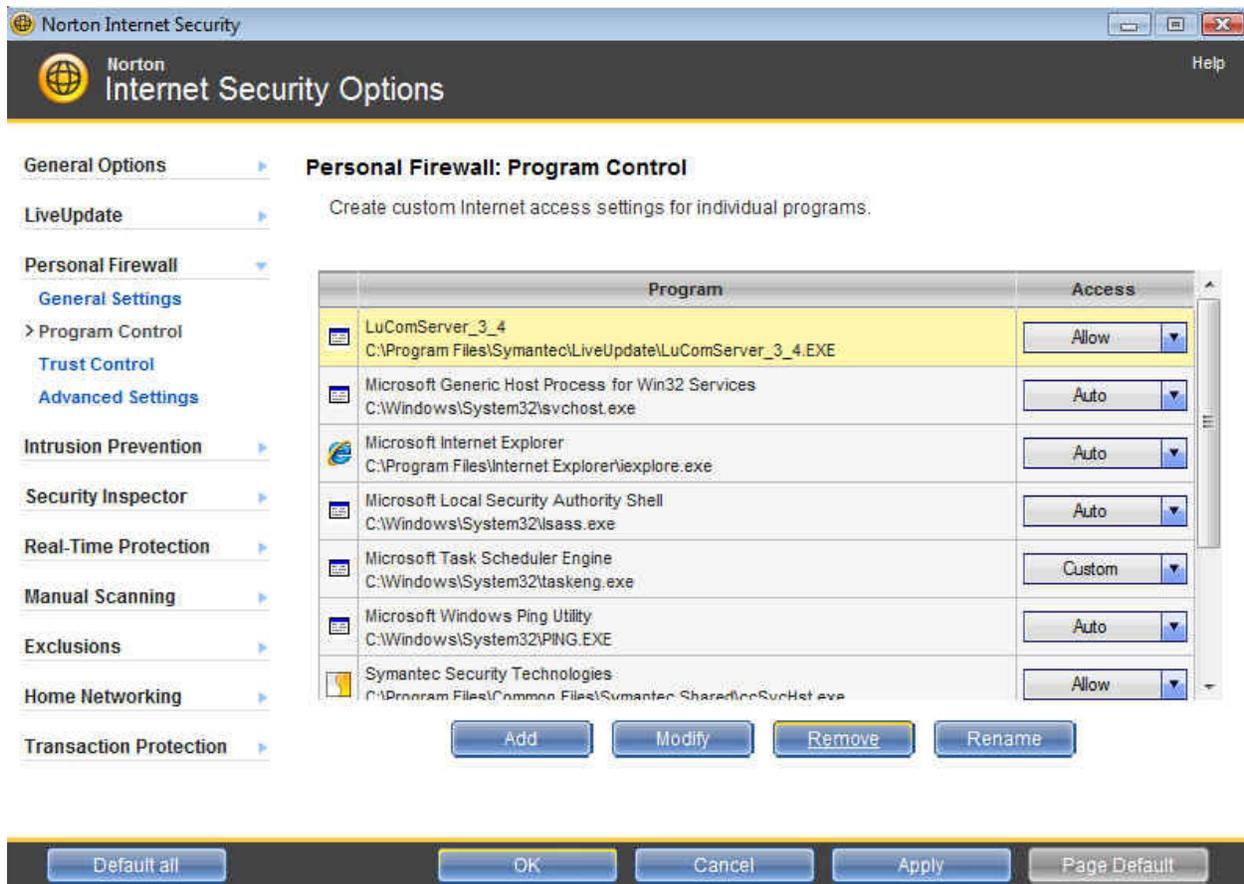
3. On the Personal Firewall: Program Control list, click the Add button (this will open the Windows select a program) window.

4. Then go to C:\ Program Files \ 01com \ Webserver \ Agent.exe. Select the agent.exe and press open. You will see the Norton "Security Request" window. Select from the drop down box, Allow. (Do not select the option, Block or Manually configure Internet access)
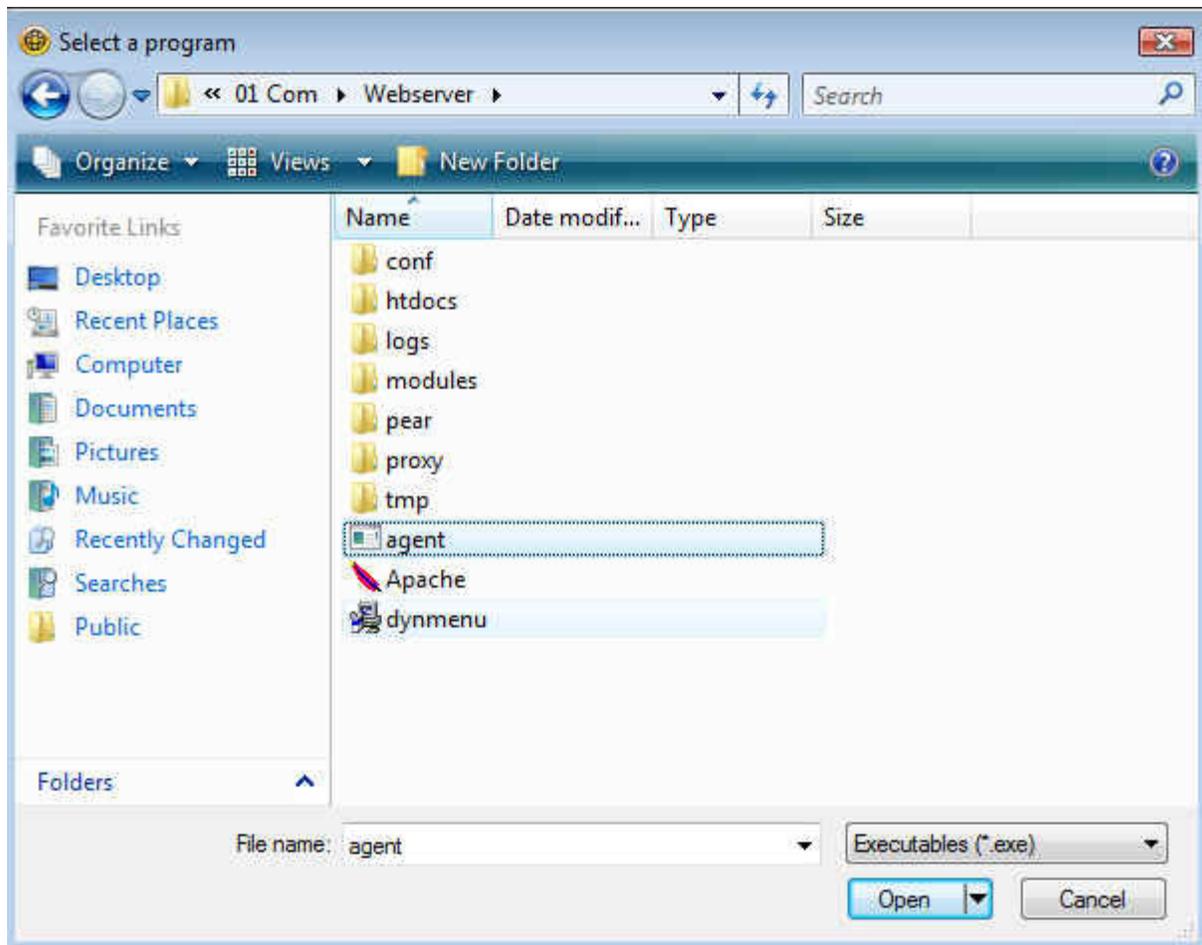
5. Now you should see **Agent** appear in the program control list with an Access of **Allow** (should not show Auto or Custom)
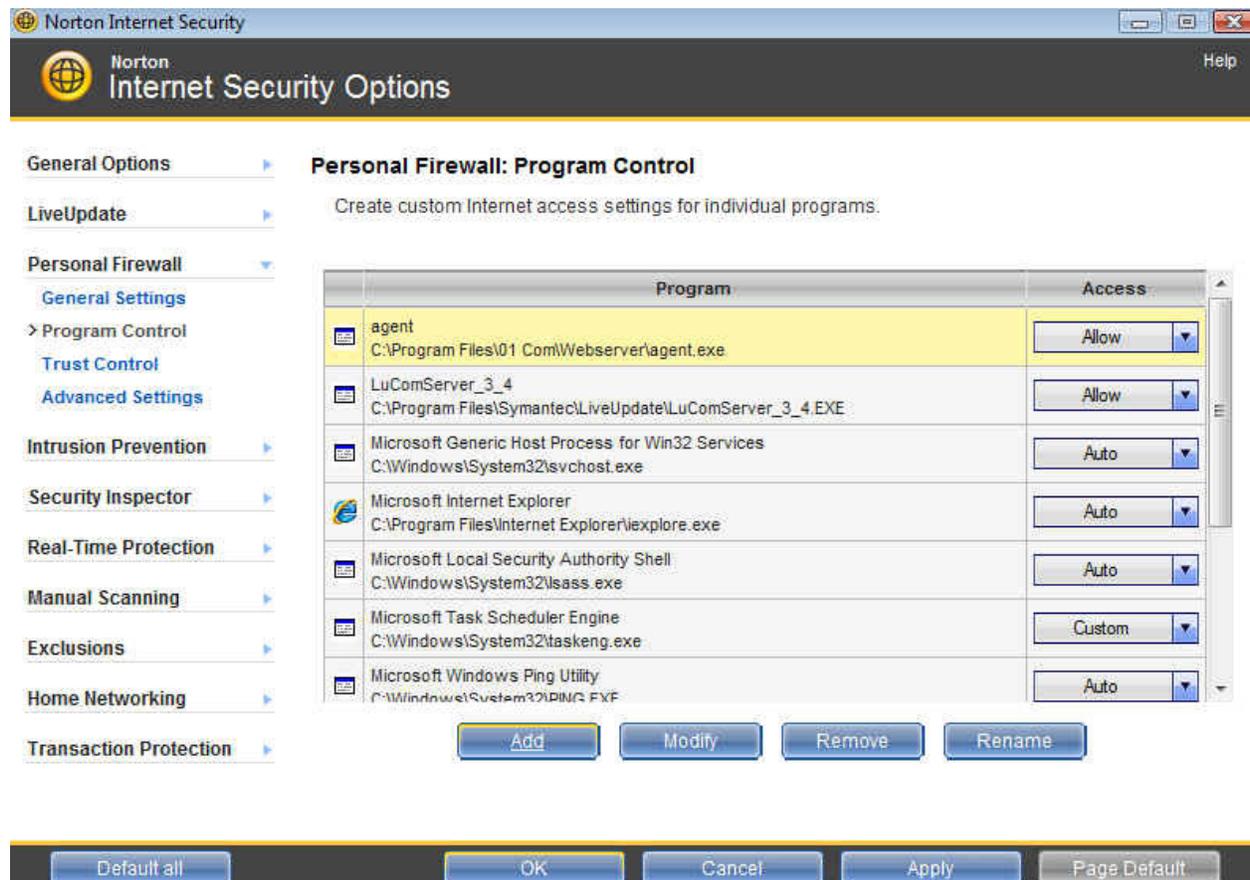
6. You must do the same procedure for the remaining I'm InTouch components which are located in the following directory paths:

Rdesktop.exe (can be found in C:\Program Files\01 Com\I'm InTouch\BIN)

Apache.exe (can be found in C:\Program Files\01 Com\Webserver)

DiagTool.exe (can be found in C:\Program Files\01 Com\I'm InTouch\BIN)

Outlk01.exe (can be found in C:\Program Files\01 Com\I'm InTouch\BIN) – for MS Outlook

OEREMOTE.EXE (can be found in C:\Program Files\01 Com\I'm InTouch\BIN) – for Outlook Express

IIT.EXE (can be found in C:\Program Files\01 Com\I'm InTouch\BIN)

01Updt.exe (can be found C:\Program Files\01 Com\I'm InTouch)