

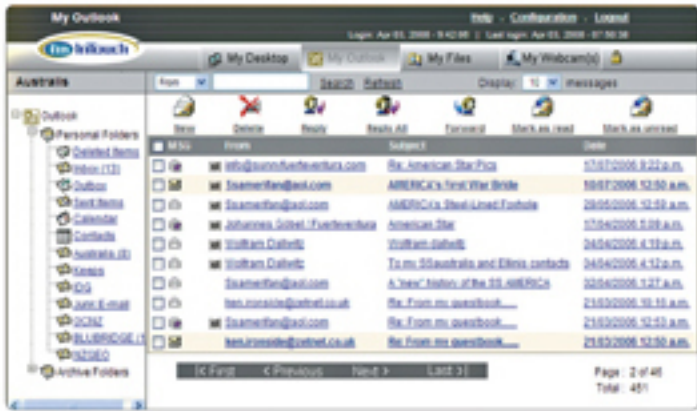
[PC World](#) > [New and Improved](#) > [Product Reviews](#)

Im Intouch

Remote access software

By Doug Griffiths / Tuesday, May 27 2008

[Email to a Friend](#) [Printer Friendly](#)



REMOTE CONTROL: Take control of your PC from anywhere, all you need is an internet connection and a web browser.

Numerous applications can provide remote access to your computer while you're away from your home or the office, but Canada's 01 Communique has endeavoured to add functionality to its I'm InTouch program that is missing from some of the most popular alternatives.

What is initially different about the I'm InTouch remote access procedure is that instead of attempting to lock onto the current IP address of the intended host computer, this software requires the host computer to be registered with 01 Communique's database during installation. Once registered, you remote control the computer over the internet using any popular browser like Internet Explorer or Firefox. By logging in via the hosted website [01com.com](#), you are linked directly to your computer via the I'm InTouch database. Purchasing the software provides 12 months of

Fairfax Business Media

to subscribe to any of our publications

Sponsored Links

Windows Server 2008 Zero future for viruses Automated security system Find out more

Job Universe Looking for a job in ICT? Looking for ICT staff? Visit NZ's only ICT dedicated Jobsite

Free Newsletters

- Windows Vista
- Security & Privacy
- Hot Products
- Digital Focus
- Broadband Man
- Digital Gear

» **Sign up now**



BUY PC WORLD NOW AND WIN



hosted remote access.

Logging in over the internet and being presented with the host computer in this manner will certainly appeal to the large number of users who purchase their broadband from ISPs that do not provide static IP addresses. Because the host computer is constantly "known" it can be accessed by any device – wired or wireless – with an internet connection no matter what IP address is assigned to the host.

Once connected to the computer running I'm InTouch, you can effectively perform any task as if you were sitting directly in front of the host machine itself. The desktop appears within the local browser window, enabling you to run any application you require, view any document, or even browse your stored files.

One useful I'm InTouch feature is the ability to copy files from the host back to the local device or vice versa. This is achieved by using the File Transfer option from within the remote session. When this option is selected you are presented with a custom browser window that displays both the directory structure on the local device as well as the directories on the remote computer. Files can be copied or moved simply by dragging and dropping them from one pane to another. While this option is handy for copying smaller files, you always need to be aware that you're using the internet as your transfer medium. Larger files will obviously take a while to transfer and will also impact upon your data usage – something to keep in mind if you've got a capped plan. Documents stored on the host computer can also be printed to any locally installed printer.

Outlook and Outlook Express integrate directly back into I'm InTouch, so instead of seeing a remotely controlled Outlook session you are presented with a replica of your email account within the local browser window. Any changes or updates happen instantly so when you finally get back to your main computer, the email, calendar or contacts history is up to date.

I'm InTouch also lets you host web-conferences from your computer via the Remote Presentation option. Guest access can be granted for up to ten users who can then witness a product demonstration or follow an online meeting live over the internet. You don't need to be in front of your PC either – you can easily remote control your PC with I'm InTouch while publishing the desktop to your guests in other locations.

Version 6.1 of the application adds audio streaming from the host, as well as streaming images from a webcam, adding extra functionality to any web-conference. You can even utilise the webcam to be an always-on security camera.

Of course, the performance of I'm InTouch depends heavily on a combination of the local internet connection and the connection back to the host computer. During my tests using Telecom-hosted internet services, slight delays in screen updates were not unexpected, but overall the functionality of the application wasn't adversely affected and once configured the program was easy to use.



NZ's most trusted tech advice
Free NZ Delivery
Subscribe today

MORE New and Improved

- Photoshop Elements 6.0
- Palit 9600GT Sonic
- iCute Super18
- Gigabyte X48T-DQ6
- PlayTech Home Server
- TomTom Go 720

SAMSUNG

22" Monitors!

OPTIMIZED FOR

Microsoft®
Office Communicator

Subscribe Online



Trusted editorial
content relevant
to the NZ market
& convenience of
free NZ delivery

» **Subscribe now**

I'M INTOUCH 6.1

RRP INCL GST: \$142

CONTACT: 01com.com

Clever multimedia features make this software an easy to use, but versatile application for accessing PCs remotely.

8.5