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## Keep in Touch

After almost a year of using GoToMyPC to connect remotely to my work computer and paying \$20 each month, I decided to give a similar program a try. When I was introduced to it, I'm InTouch, developed by 01 Communique, seemed to offer the same features as my previous service, but for half the price. Tempting.



By Rita Kushnir

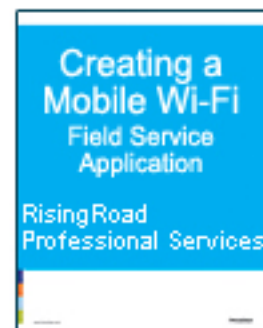
After a smooth installation process, I was happy to find that I can still do the same things with I'm InTouch. The only downside is the slower speed, though that was a common problem with every remote access program I've tried, including GoToMyPC.

My favorite feature is the browser-based remote access to computer files and outlook, meaning you don't have to load the desktop viewer just to copy a file or check your e-mail. This is particularly useful if you don't have access to a Web mail version of your Outlook. When you log in to I'm InTouch, you see a screen that allows you to choose between accessing your desktop, checking your e-mail or viewing your files. If you choose the latter two, you can work purely off your browser. This is faster and creates a more natural environment. It's just like having e-mail or files on your own computer. Another super useful feature is the ability to "Ctrl Alt Delete" any task on the host computer at a push of a button. You can also print documents on your remote computer to your local printer without transferring them first.

Mobile device users, including BlackBerry, can also use I'm InTouch. Although BlackBerry users won't actually see their desktop, they will have access to Outlook, files, calendar and contacts. Pocket PC users will have access to a full desktop view of their host computer as though they are sitting in front of it.

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One feature that surprised me was the ability to stream video from a webcam connected to the host computer. If there is a camera installed, I'm InTouch will automatically show you what's going on in the room. So while you check your office e-mail, you can also see whether the keys you were looking for all weekend were on your office desk all this time.

Although I haven't tried this, there is also a Corporate Server Edition of I'm InTouch that may be of great benefit to businesses. It works by installing Corporate Server gateway at the office and allowing authorized employees to use office PCs.

Price: \$10 per month or \$100 per year

Free 30-day trial is available at [www.01.com.com](http://www.01.com.com)