Using I'm InTouch with Microsoft Live OneCare.

Because such application filters/firewalls block access into and out of the host system, several I'm InTouch EXE files are required to be added to the firewall configuration of Windows Live OneCare Firewall in order for I'm InTouch to function through it. The following are steps to add these EXE files.

1. Open Windows Live OneCare and select the View or change settings option to the left under Other Tasks.



2. Select Firewall tab on the top menu selection.

C	🕽 Windo	ws Live OneCare Setti	ings			×	
1	Tune-up	Backup Antivirus Antis	pyware	Firewall	Logging		
	Tune-up runs automatically on your computer at the scheduled time and helps keep your computer running efficiently.						
	What else should I know about Tune-up?						
	Tune-up schedule						
	You should schedule these tasks to run at a time when your computer is turned on but you are not using it.						
		Run Tune-up every:	4 Wee	ks	*		
		On this day:	Wedne	esday	~		
		At this time:	1:00 /	AM 🕴	*		
	Hard disk cleanup						
	Check my computer for unnecessary files during Tune-up						
	When this option is selected, Tune-up checks for files that you no longer need and deletes them automatically. <u>How does Tune-up decide which files to delete?</u>						
OK Cancel Apply							

3. Now click the Advanced Settings... button and this is where you must add the I'm InTouch EXE files. (The following screen shots are steps required for adding the Apache.exe file. You will need to do the same steps over for all other files.)

🗊 Windows Live OneCare Settings 🛛 🛛 🔀				
Tune-up Backup Antivirus Antispyware Firewall Logging				
Firewall monitors connections to and from your computer and blocks connections that might place your computer at risk. What else should I know about Firewall?				
Security level				
Move the slider to change your Firewall settings.				
Auto (recommended)				
Automatically allow programs to access the Internet if they are allowed in the current Windows Live OneCare Firewall policy.				
If you are having problems configuring the firewall for certain scenarios, such as Xbox, VPN, Media Center, and file and printer sharing, please run the Firewall Connection Tool.				
Firewall Connection Tool				
Other settings				
Show me a notification when Firewall blocks or allows programs				
Advanced settings				
Advanced settings				
OK Cancel Apply				

4. From the *Program List* tab, click the Add... button.

1) Windo	ws Live	e OneCare Firewall Advanced	Settings 🛛 🔀	
٢	Program List Ports and Protocols Advanced				
	The Pro Firewall. individua What s	Program List displays the current status of each program known to the wall. You can add new programs to the list, and you can block or allow vidual programs from creating connections to the Internet.			
Allow Block Program name		Version			
	۲	0	01Updt.exe	1.0.0.0	
	0	0	agent.exe IIT.exe		
	0	õ	iTunes	6.0.4.2	
	Ad	dd	Remove Edit		
(Restore	Defaults	OK Cano	el Apply	

5. Go to the C drive (or whichever drive I'm InTouch is installed on), and then go to the Program Files Folder and select the 01 Com folder. Select the Webserver folder. Click once on the **Apache.exe** file so that it appears in the File Name box, and then click Open. It should now appear as Allow in the program list.

Open			? 🗙
Look in:	🚞 Webserver	O D D D.	
My Recent Documents Desktop My Documents	Conf htdocs logs pear proxy tmp agent.exe Apache.exe		
My Computer			
	File name:	Apache.exe	Ipen
My Network	Files of type:	Executable files (*.exe)	ancel

Note:

Now you must do Steps 4 and 5 for the following files as well:

Rdesktop.exe (can be found in C:\Program Files\01 Com\I'm InTouch\BIN)

Agent.exe (can be found in C:\Program Files\01 Com\Webserver)

01updt.exe (can be found in C:\Program Files\01 Com\I'm InTouch)

Outlk01.exe (can be found in C:\Program Files\01 Com\I'm InTouch\BIN) -for MS Outlook

OEREMOTE.EXE (can be found in C:\Program Files\01 Com\I'm InTouch\BIN) - for Outlook Express

IIT.EXE (can be found in C:\Program Files\01 Com\I'm InTouch\BIN)

01FileSys.exe (can be found in C:\Program Files\01 Com\I'm InTouch\BIN)

6. The final list settings should appear as follows

0	Windo	ws Live	e OneCare Firewall Advance	d Settings	×
F	Program List Ports and Protocols Advanced				
	The Program List displays the current status of each program known to the Firewall. You can add new programs to the list, and you can block or allow individual programs from creating connections to the Internet. What should I know about blocking and allowing programs?				
	Allow Block Program name		Program name	Version	
	O1FileSys Module		01FileSys Module	1.0.0.23	
	 O1Updt.exe 		01Updt.exe	1.0.0.0	
	۲	\circ	agent.exe		
	۲	\circ	Apache.exe		
	 OERemote Module 		1.0.0.3		
	💿 🛛 🔿 OutlookExe Module		1.0.0.14		
	۲	\circ	Remote Desktop Win32 Server	1.2.2.16	
Add Remove Edit					
Restore Defaults OK Cancel Apply					