IIT & System Mechanic 4 Professional

If you are using I'm InTouch in combination with System Mechanic Professional 4, there are some steps required to configure system mechanic to allow I'm InTouch to work on that PC.

1. Open System Mechanic Professional.



2. Select the **Protect** and click **Block Internet Threats** option.



3. Click the **Permanent protection** option on the left side control panel.



4. Now you should see, on the left side of the display window, a **Firewall** section where you will click the **Configure** option. On the **Permanent firewall protection** window, click the **Configure** button and make sure you have a check mark in **Enabled**.

Control panel	۲	🧔 Per	manent prot	ection			
		Incident	Notified by	More informat	Date-Time		
Full scan			This di	isplay does not contain	any items		
Permanent prot	e 🖸 Config	ure the perma	nent protection		? ×		
🔂 Hospital	Permar	ient firewall prot	ection				
🛃 Services	5	Lets you con programs tha	figure the permanent at can access the Inte	firewall protection pro ernet, attacks to block,	tain any items ? × properties: ock, etc. Configure		
Antivirus		🗹 Enabled		Con	figure		
Configure					<u>C</u> ancel		
Firewall	۲	➢ Collapse					

5. Under the Access tab you will see the section, **"Programs with access to the network**", click the **Configure** button there.

Program	s with access to the network	
₽,	You can specify which programs can access the network.	Configure
Advance	d connection rules	
2	Specify the addresses, ports and protocols that your compute communicate with other computers.	r can use to Configure
	Note: these rules are designed for advanced users with very s	pecific needs.

6. Now you will see a **Configure programs with network access screen**. Here is where you will add the I'm InTouch program components so that I'm InTouch will work through the System Mechanic Firewall. Click the **Add program** button.

-9	Program	Communication	
	PavProxy	Allowed	*
	🤨 Updates and upgrades for Platinum 7	Allowed	~
	🔊 Platinum permanent protection	Allowed	
	🤯 Platinum Interface	Allowed	
	😺 pavjobs.exe	Allowed	*
	Proceso análisis independiente	Allowed	×
	🥨 Panda Antivirus Service for Windows NT/2000	Allowed	*
	🤯 inicio.exe	Allowed	*
	mplayer2.exe	Allowed	*
	🔏 TAPI 3.0 Dialer and IP Multicast Conference Viewer	Allowed	×
	Show operating system programs.		
	Add program Remove program F	tegenerate list Adva	anced options
	Add program Remove program F	egenerate list Adva	anced options

7. You must now enter the path of the first I'm InTouch file by clicking the button with the 3 dots (...)

12.46.411	1000 COLO 1000	12 IL I	Week and the second sec	
	Enter the data want to confid	a on the new program whose commun jure.	ication you	
-	Hark to configure.			
	Path:			
	to connect to Action:	Allow communication		
	The advanced and addresses	l options allow you to configure the po s which you want to allow to be acces	orts sed.	

8. Go to the location of the **IIT.exe** file which is located in the following path: C:\Program Files\01 Com\I'm InTouch\BIN and add this file by selecting it and clicking Open.

Open			2
Look in: 🔂 BIN	4	• +	• 🗈 💣 🎫 •
01FileSys convfilx DDIHook DiagTool	CERemote OtlexAB outik01 Grdesktop Frestart	mupx	
File name:			Open
Files of type:	xecutable files (*.exe,*.co	m)	Cancel

9. You will see the path in the window, make sure the Action box has **Allow communication** selected. Then click OK.

Program			
	Enter the dat want to confi Path:	ta on the new program whose con igure.	nmunication you
	C:\01 Com\)	I'm InTouch\BIN\IIT.exe	
	Select the ac to connect to	tion to be taken when this progra the network	m tries
	Action:	Allow communication	M
	The advance and addresse Advance	d options allow you to configure t es which you want to allow to be a d options	he ports accessed.

10. Now you must repeat steps 6 to 9 for the following files (the patch for the files are in brackets.

Rdesktop.exe	(C:\Program Files\01 Com\I'm InTouch\BIN)
Agent.exe	(C:\Program Files\01 Com\Webserver)
Apache.exe	(C:\Program Files\01 Com\Webserver)
Outlk01.exe	(C:\Program Files\01 Com\I'm InTouch\BIN)
01updt.exe	(C:\Program Files\01 Com\I'm InTouch)
OEREMOTE.EXE	(C:\Program Files\01 Com\I'm InTouch\BIN) – for Outlook Express
DiagTool.exe	(C:\Program Files\01 Com\I'm InTouch\BIN)

	Program	Communication	1
	mplayer2,exe	Allowed	
	💰 TAPI 3.0 Dialer and IP Multicast Conference Viewer	Allowed Allowed Allowed Allowed	
	Not the second s		
	🗐 Outlook Express		
	🥭 Internet Explorer		
	🐉 Windows® NetMeeting®	Allowed	C
	NDIS User mode I/O Driver	Allowed	
	👼 SysMech4.exe	Allowed 😒	
	Microsoft® HTML Help Executable	Allowed	
	🦹 IIT.exe	Allowed 😪	1
	Show operating system programs.		
	Add program Remove program Re	generate list Advanced option	าร
	Add program Remove program Re	generate list Advanced option	ns

11. Once they have all been added click the Close button and you can continue using I'm InTouch with your firewall enabled.

-9	Program	Communicatio	on 🔺	1
	👩 SysMech4.exe	Allowed	~	
	😵 Microsoft® HTML Help Executable	Allowed	Allowed	
	🏃 IIT.exe	Allowed	Allowed	
	DiagTool.EXE	Allowed	Allowed Allowed Allowed	
	OERemote Module	Allowed		
	CutlookExe Module	Allowed		
	🚮 Remote Desktop Win32 Server	Allowed	~	
	🥩 01Updt.exe	Allowed	Y	
	agent.exe	Allowed	Allowed 🔽	
	🔪 Apache.exe	Allowed	~	- ib
	Show operating system programs.			
	Add program Remove program	Regenerate list	Advanced option	5
	When a rule is applied show it in the report			