Norton Internet Security 2010

To correctly allow I'm InTouch components full access to a host PC using Norton Internet Security 2010, you must make some manual configurations in Norton's Personal Firewall configuration. The following will illustrate the step by step configuration of Norton in order to allow I'm InTouch access to your computer.

1: Open the Norton Security Center. On the home screen of the Security page, select the <u>Settings</u> option under the <u>Network</u> section.

Norton Internet Sec	curity					- %
			Leave Feedback	Norton Account	Help & S	Support 🕨
	Computer Scan Now ► History & Quarantine	<u>Settings</u>	Insight Protecti Antivirus Antispyware	on <u>Details</u>		i i i
Secure	Run LiveUpdate 37 days ago		SONAR Protect	ion	en On	i
	Network	<u>Settings</u>				
Norton Tasks	Vulnerability Protection Network Security Map		Smart Firewall Intrusion Preve	ntion	On On	i i
CPU Norton			Email Protectio	n	- On	i
8% 3%	Web	<u>Settings</u>				
Performance	Log-ins & Cards		Identity Safe		On	i
Application Ratings	Parental Controls		Safe Surfing	cuon	- On	1 i
Provide Miles			Download Intell	igence	르 On	i
Norton				- 5-560		

2. Once at the Network Settings screen, scroll down until you see the **Smart Firewall** settings. Click <u>Configure[+]</u> next to the Program Control option.

Computer Settings			
Network Settings		Use Section Defaults	-
Instant Messenger Scan	On On	Configure [+]	1
Intrusion Prevention	On On		1
Intrusion AutoBlock		Configure [+]	
Intrusion Signatures		Configure [+]	
Notifications	On On		
Network Security Map			
Communication Port	31077		
Network Map		Purge [+]	
Welcome Screen	On On		
Smart Firewall	On On		7
Advanced Settings		Configure [+]	
Program Control		Configure [+]	
Trust Control		Configure [+]	
Block All Network Traffic	- Unblocked		
Web Settings			•
Miscellaneous Settings			>
Parantal & Privaov Controls			•

۲	Progra	am Control			x
-	Pro	ogram Control		B	elp
3	Creat	te custom Internet access for individual programs.			
		Program		Access	
		Host Process for Windows Services C:\Windows\System32\svchost.exe		Auto	
	3	Java(TM) Platform SE binary C:\Program Files\Java\jre6\bin\jusched.exe		Auto	
		Microsoft Windows Search Filter Host C:\Windows\System32\SearchFilterHost.exe		Auto	
		Add Modify	Remove	Rename	
	Nor	ton	Apply	OK Cancel	
	from sy	rmantec			

3. Once the Program Control screen opens, click the Add button to begin adding the appropriate I'm InTouch files required for proper access to the host pc. Begin by selecting the first program file, in this case IIT.exe which is located in the following location: C:\Program Files\I'm InTouch\Bin

● Select a program	om ▶ I'm InTouch ▶ BIN	- 4 Search		× م
🎍 Organize 👻 📗 V	iews 👻 📑 New Folder			?
Favorite Links	Name	Date modified	Туре	Si: ^
E Decuments	01FileSys.exe	20/02/2008 5:56 PM	Application	
Documents	convfilx.exe	20/02/2008 5:57 PM	Application	
Desktop	DDIHook.exe	10/12/2007 6:02 PM	Application	
E Recent Places	DiagTool.EXE	25/03/2009 8:48 AM	Application	
🖳 Computer	9 IIT.exe	29/09/2009 11:36	Application	E
Pictures	IT_log.exe	24/06/2008 6:43 PM	Application	
Music	Iithelp	10/12/2007 6:05 PM	Internet Shortcut	

Once selected you will be asked to set the Security Request option, make sure **ALLOW** is select, not Automatic.

Security Alert	x
Gecurity Request	
Program Control Click the appropriate option to control Internet access for IIT. What do you want to do?	
Allow	
Norton from symantec	

4. IIT should now appear in the Program Control list as ALLOW.

Progra	am Control			
Pro	ogram Control			Help
Creat	te custom Internet access for individual programs.			
	Program			Access
	Host Process for Windows Services C:\Windows\System32\svchost.exe			Auto
9	IIT C:\Program Files\01 Com\I'm InTouch\BIN\IIT.exe			Allow
	Microsoft Windows Search Filter Host C:\Windows\System32\SearchFilterHost.exe			Auto
_	Add Modify	Remove	Rename	
Nor rom sy	ton mantec	Apply	ок	Cancel

The remaining files below must be added as well just as was done for the **IIT.exe** file:

Agent.exe (located in: C:\Program Files\01 Com\Webserver) Apache.exe (located in: C:\Program Files\01 Com\Webserver) 01Updt.exe (located in: C:\Program Files\01 Com\I'm InTouch) RDesktop.exe (located in: C:\Program Files\01 Com\I'm InTouch\BIN) Outlk01.exe (located in: C:\Program Files\01 Com\I'm InTouch\BIN) OERemote.exe (located in: C:\Program Files\01 Com\I'm InTouch\BIN) The Program Control List should have all the I'm InTouch files listed as in the image below.

Progra	am Control	
Pro	ogram Control	<u>Help</u>
Creat	e custom Internet access for individual programs.	
	Program	Access
9	01Updt C:\Program Files\01 Com\I'm InTouch\01Updt.exe	Allow
	agent C:\Program Files\01 Com\Webserver\agent.exe	Allow
	Apache C:\Program Files\01 Com\Webserver\Apache.exe	Allow
Q	IIT C:\Program Files\01 Com\I'm InTouch\BIN\IIT.exe	Allow
	OERemote C:\Program Files\01 Com\I'm InTouch\BIN\OERemote.exe	Allow
	outik01 C:\Program Files\01 Com\I'm InTouch\BIN\outik01.exe	Allow
	rdesktop C:\Program Files\01 Com\I'm InTouch\BIN\rdesktop.exe	Allow
Nor	Add Modify Remove	Rename OK Cancel

Note: If you already see some of the I'm InTouch files appear in the list before adding them manually, then make sure that the Access column shows they have ALLOW rights, not Auto. If they are set to Auto, change the settings to Allow.