Norton Internet Security 2008

To allow I'm InTouch components full access to a host PC using Norton Internet Security 2008, you must make some manual configurations in Norton's Personal Firewall configuration. The following guide will show you step by step how to configure Norton in order to allow I'm InTouch access to your computer.

Step 1. Open the Norton Security Center. From the Norton home screen, select Options > Norton Internet Security.

General Options	General Options: Settings					
> Settings						
iveUpdate	How to protect your product settings					
Personal Firewall	Protect these settings from other users of this computer. Turn on password protection					
ntrusion Prevention						
Security Inspector Real-Time Protection	How to protect your product from hackers					
	Turn on protection for Norton products [recommended]					
Manual Scanning						
Exclusions	How to change your tray icon settings					
Home Networking Transaction Protection	Display your Norton product icon in the system tray					
	Norton Community Watch					
	Help us help you stay safe online by automatically submitting selected security and application data to Symantec.					

2. At the Internet Security Options window, select Personal Firewall > Program Control.

General Options	Pers	onal Firewall: Program Control	
LiveUpdate	Cre	ate custom Internet access settings for individual programs.	
Personal Firewall	-	and a second and a second a se	
General Settings		Program	Access
> Program Control		LuComServer_3_4 C:\Program Files\Symantec\LiveUpdate\LuComServer_3_4.EXE	Allow
Advanced Settings		Microsoft Generic Host Process for Win32 Services C:Windows\System32\svchost.exe	Auto
ntrusion Prevention	•	Microsoft Internet Explorer C:\Program Files\Internet Explorer\iexplore.exe	Auto
Security Inspector	•	Microsoft Local Security Authority Shell C:Windows\System32\lsass.exe	Auto
Real-Time Protection	•	Microsoft Task Scheduler Engine C:Windows\System32\taskeng.exe	Custom
Manual Scanning Exclusions		Microsoft Windows Ping Utility C:Windows\System32\PING.EXE	Auto
Home Networking		Symantec Security Technologies C1Program Files\Common Files\Symantec Shared\ccSycHst eve	Allow
Transaction Drotaction		Add Modify <u>Remove</u> Re	iname

3. On the Personal Firewall: Program Control list, click the Add button (this will open the Windows select a program) window.

Norton Internet Security			🔘 🕞 📕 « Local Dis	k (C:) 🕨 Pro	gram Files 🔸	▼ 4 ₇	Search
Internet Security Options			🆣 Organize 👻 🏢 Views 👻 🎆 New Folder				
General Options LiveUpdate Personal Firewall		Personal Firewall: Program Create custom Internet access : Recent Places Computer		Name Date modified Type Size 01 Com Common Files COMMUNICATE! 10 COMMUNICATE! DELUXE			
General Settings > Program Control Trust Control Advanced Settings Intrusion Prevention Security Inspector Roal Time Distoction	•	LuComServer_3_4 C:\Program Files\Symantec\Live Microsoft Generic Host Process C:\Windows\System32\svchost Microsoft Internet Explorer C:\Program Files\Internet Explorer Microsoft Local Security Authol C:\Windows\System32\sass.ex	Folders	ComPlus Applications CONEXANT Google Internet Explorer Microsoft Games Microsoft Visual Studio Movie Maker MSBuild MSN			
Manual Scanning		Microsoft Task Scheduler Engin C:\Windows\System32\taskeng Microsoft Windows Ping Utility		Norton 1	Internet Security	-	Execut
Exclusions Home Networking	•	C:\Windows\System32\PING.EX Symantec Security Technologie C:\Program Files\Common Files\		0			
Transaction Protection		Add	Modify	ve f	Rename		

4. Then go to C:\ Program Files \ 01com \ Webserver \ Agent.exe. Select the agent.exe and press open. You will see the Norton "Security Request" window. Select from the drop down box, Allow. (Do not select the option, Block or Manually configure Internet access)

🐵 Select a program					×
🔾 🗢 📕 « 01 Com	Webserver +			Search	٩
🌗 Organize 👻 🏢 Views	👻 📑 New Fold	ler	_	_	0
Favorite LinksImage: DesktopImage: Recent PlacesImage: ComputerImage: DocumentsImage: PicturesImage: PicturesImage: Recently ChangedImage: SearchesImage: Public	Name Dat conf htdocs logs modules pear proxy tmp agent Apache dynmenu	te modif	Туре	Size	
Folders A					
File name:	agent		-	Executables (*.exe)	▼ Cancel



5. Now you should see **Agent** appear in the program control list with an Access of **Allow** (should not show Auto or Custom)

General Options	P P	rsonal Firewall: Program Control	
LīveUpdate	ĸ	Create custom Internet access settings for individual programs.	
Personal Firewall		Drogram	Access
General Settings > Program Control		agent C:\Program Files\01 Com\Webserver\agent.exe	Allow
Advanced Settings		LuComServer_3_4 C:\Program Files\Symantec\LiveUpdate\LuComServer_3_4.EXE	Allow
ntrusion Prevention	×	Microsoft Generic Host Process for Win32 Services C:Windows\System32\svchost.exe	Auto
Security Inspector	Þ	Microsoft Internet Explorer C:\Program Files\Internet Explorer\lexplore.exe	Auto
Real-Time Protection		Microsoft Local Security Authority Shell C:Windows\System32\Isass.exe	Auto
Exclusions	E C	Microsoft Task Scheduler Engine C:Windows\System32\taskeng.exe	Custom
lome Networking		Microsoft Windows Ping Utility C1Windows\System321PING FXF	Auto
Transaction Protection	R	Add Modify Remove	Rename

6. You must do the same procedure for the remaining I'm InTouch components which are located in the following directory paths:

Rdesktop.exe (can be found in C:\Program Files\01 Com\I'm InTouch\BIN)

Apache.exe (can be found in C:\Program Files\01 Com\Webserver)

DiagTool.exe (can be found in C:\Program Files\01 Com\I'm InTouch\BIN)

Outlk01.exe (can be found in C:\Program Files\01 Com\I'm InTouch\BIN) – for MS Outlook

OEREMOTE.EXE (can be found in C:\Program Files\01 Com\I'm InTouch\BIN) – for Outlook Express

IIT.EXE (can be found in C:\Program Files\01 Com\I'm InTouch\BIN)

01Updt.exe (can be found C:\Program Files\01 Com\I'm InTouch)