



YOUR OFFICE, LITERALLY AT YOUR FINGERTIPS



"In today's competitive and mobile marketplace, timely access to information is critical in running a successful business. You need to respond to customers quickly and make informed business decisions, regardless of where you are."

SECURE, REMOTE ACCESS TO OPERATE WORKSTATIONS ON YOUR CORPORATE NETWORK, FROM ANYWHERE IN THE WORLD!



Be productive. From anywhere.

I'm InTouch is an affordable and easy-to-use remote access service that puts your business information at your fingertips, regardless of where you are. By installing the I'm InTouch corporate server gateway at your business, authorized employees can now securely login to their office PC. They do this by using any PC connected to the Internet, to work on their office PC as if they were sitting there. As well, cell phones and wireless PDAs with Internet access can be used to login and remotely manage email and view files residing at the office. No software is needed on the device you are using to login, keeping it simple. I'm InTouch's secure remote access from virtually any device with Internet access, provides your business with an affordable and flexible technology solution that allows your employees to be productive and responsive from anywhere.

Simple to deploy - easy to use



I'm InTouch uses screen-sharing technology to present your office PC and all business applications running on it. Deployment to users is quick and seamless, with no need for users to spend time configuring or learning to use VPN clients. IT staff will appreciate multi-level security and no changes to existing network configurations and Internet infrastructure.

“In today's **competitive** and **mobile marketplace**, **timely access** to information is critical in running a **successful business.**”



Allow your employees to stay on top of their business from virtually anywhere. Instant access to information on a PC back at the office, minimizes decision and procedural delays that are common when people are away and unable to stay in touch.



Improve customer response times. With access to your PC, email, files and calendar events from any available PC or wireless device, you can deliver on your customers expectations for a timely response.



Increase employee productivity. By introducing the opportunity and flexibility to complete work at any time, from anywhere, you'll benefit from employees that become more reliable and productive. Using their home PC, employees will be able to retrieve and work on files and office programs after work, when a family member is suddenly sick and they need to remain at home, or to avoid unproductive time on the road contending with traffic chaos. For everyone, stress levels will be down, productivity and morale way up.



New tools that can help you increase sales. Beyond mobile access to the documents and resources needed to close sales, I'm InTouch includes the ability to invite customers to visit PCs to run online presentations or training sessions. It can also be used as a powerful remote-support tool, allowing you to provide remote assistance to your customers.



Avoid buying laptops and unnecessary hardware expenses.

The ability to use any computer to remotely access your office, without pre-configuring software on it, alters the traditional approach of rolling out expensive laptops and implementing VPN solutions for remote access to business information. Fewer laptops also reduces the inherent risk of laptop theft and loss of sensitive company information. You'll find I'm InTouch a very affordable and easy-to-deploy solution with no hidden operating costs and ready to meet your needs.



Maximize ROI through centralized system management and reporting.

You keep total control of who is authorized to remotely access business resources and see the results of mobilizing your business firsthand with employee remote access usage statistics.

Corporate Server Edition

Administrator Features

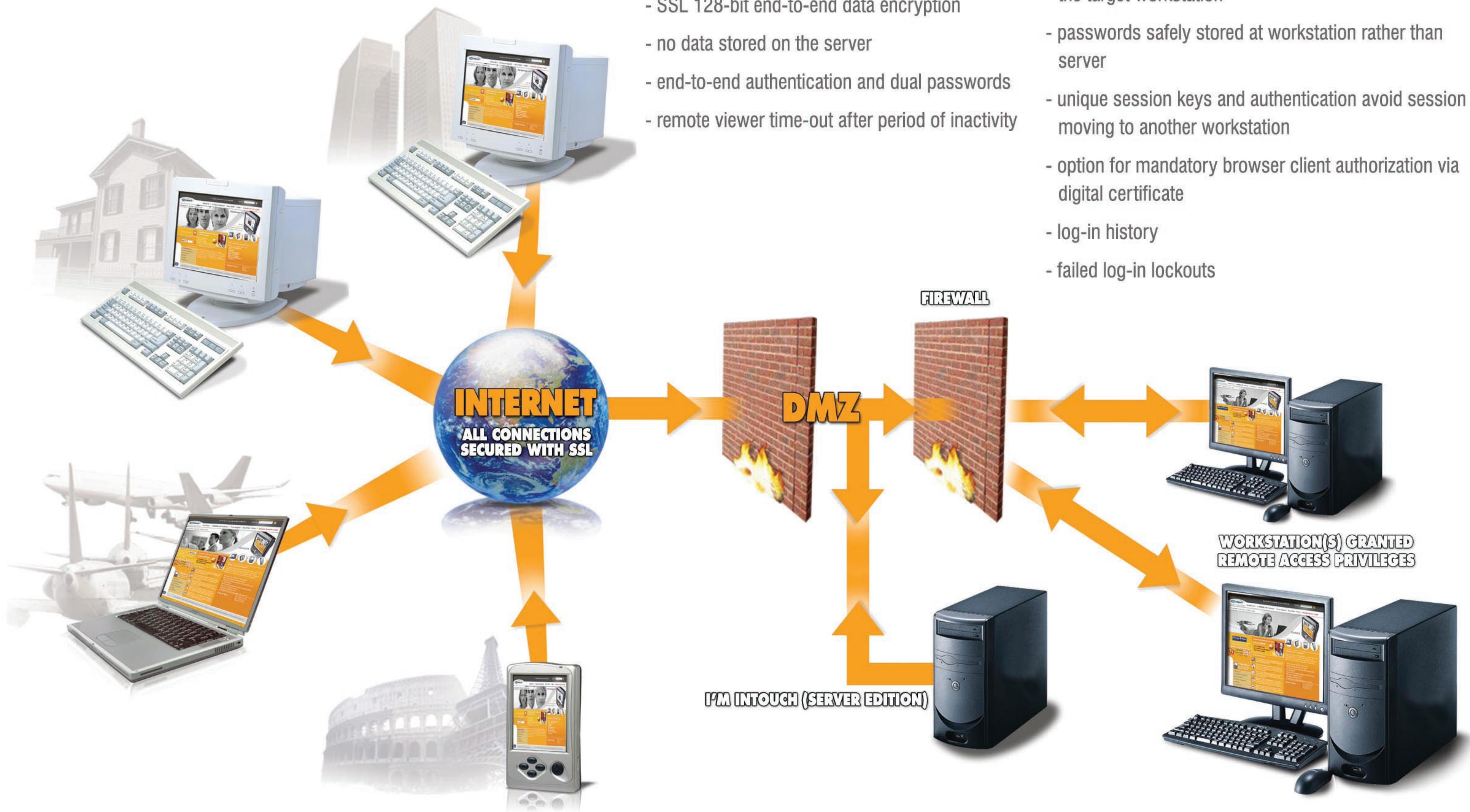
- centralized administration and user management
- easily add and remove users
- remote administration through an easy-to-use interface
- usage reports for all users by date range
- grant or deny users access to specific features
- user time of day access restrictions
- user level file access restrictions

End User Features

- remote access from virtually all devices with a browser - PCs, cell phones, Palm OS, BlackBerry, and PocketPC devices
- no client software installation required on the device
- full viewing and control of workstation - as if sitting at it
- wireless device access to email, files, contact and calendar entries
- transfer files between PCs
- run online demos and training by inviting remote guests to your PC

Security

- uses standard firewall ports 80 & 443
- SSL 128-bit end-to-end data encryption
- no data stored on the server
- end-to-end authentication and dual passwords
- remote viewer time-out after period of inactivity
- retains OS-level access controls already in place on the target workstation
- passwords safely stored at workstation rather than server
- unique session keys and authentication avoid session moving to another workstation
- option for mandatory browser client authorization via digital certificate
- log-in history
- failed log-in lockouts



Server Requirements

- CPU:** Pentium 3 processor at 800MHz or higher – hard drive redundancy suggested
- RAM:** 512 MB RAM minimum for first 100 users, 64MB per 100 additional users
- Operating System:** 01 Communique optimized Linux OS supplied during install
- Storage:** Minimum 9GB SCSI for 100 users. RAID class disk array recommended
- Network:** Static TCP/IP LAN connection. Approx 7.5 kbps of bandwidth required per active remote session. Each 1MB T1 can accommodate an average of 130 simultaneous remote sessions

Workstation (Host) System Requirements

- Internet connected Windows 98 Second Edition, 2000 Professional, ME, XP, 2003 Server
- Minimum Pentium 233 with 32 MB of RAM
- Outlook Express 5.0 + or Outlook 98+ and POP3 or Exchange email client for wireless email access
- 30M free disk space

Highest levels of security and control

All remote sessions and data transfer are secured using 128-bit SSL data encryption. No changes required to existing network and security settings.



I'm InTouch Administration Tools

The easy-to-use Administration interface allows you to deploy remote access quickly and with the restrictions that you may require.

With the ability to monitor and manage ongoing system usage, you are always in control.

Define Remote Access Features

For each user, grant access to all system features or define the specific features that you wish to make available

Protect Sensitive Information

You have the choice to provide a user access to those folders they already view and use on their office workstation or restrict access to specific folders

Define Hours of Access

Remote access can be available 24 hours a day for some users and restricted for others

The screenshot displays the 'Administration Tools' interface for 'Im InTouch Server'. It features a navigation bar with 'Account', 'Edit', 'Remove', 'Statistics', 'Add', and 'Logout' options. A summary box shows 'Total accounts: 110', 'Accounts created: 105', and 'Accounts available: 5'. The main configuration area is divided into several sections: 'Physical Authentication' with options for login from any PC or device, cell-phone with ID, or PCs with a certificate; 'File Management' with options to inherit 100% from workstation or restrict access to specific folders; 'Remote session (Off-line)' with options for sub-users and access to My Desktop, Outlook, Files, and Webcam(s); and 'Accessibility' with options for 'Everyday', 'Selected day(s) of week', '24 Hours', and 'Any time except' with a time range selector (From: 09:00:00 To: 18:00:00). There is also an 'Add Account' section with 'Save Changes' and 'Cancel' buttons.

Co-developed with:

Hitachi Business Solution Co., Ltd.

Authorized Dealer:

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